

Declaration of Conformity




Warp Appliance

Country / Region	Type	Directive / Standard Description	Expansion Modules				
			No Modules	FXO	FXS	BRI	GSM
European Union	EMC/EMI	EMC Directive 89/336/EEC as amended by Directive 92/31EEC	✓	✓	✓	✓	✓
European Union	EMC/EMI	EN 55022: 1998, Class A	✓	✓	✓	✓	
European Union	EMC/EMI	EN 55024: 1998 + A1: 2001 + A2: 2003	✓	✓	✓	✓	
European Union	EMC/EMI	EN 61000 3-2: 2000 and EN 61000 3-3: 1995 + A1: 2001				✓	
European Union	EMC/EMI	EN 301 489-1 V1.3.1, Class A					✓
European Union	Safety	Low Voltage Directive 73/23/EEC	✓	✓	✓	✓	✓
European Union	Safety	EN 60950-1	✓	✓	✓	✓	✓
European Union	Telecom	R&TTE Directive 1999/5/EC		✓		✓	
European Union	Telecom	TBR 21		✓			
European Union	Telecom	TBR 3				✓	
European Union	Environmental	2002/95/EC RoHS 6	✓	✓	✓	✓	✓
Canada	EMC/EMI	ICES-03 Issue 4	✓	✓	✓		
Canada	Telecom	CS-03 Issue 9 + A3		✓	✓		
U.S. / Canada	Safety	CSA C22.2 No.950 NRTL/C	✓	✓	✓		
U. S.	EMC/EMI	FCC 47 CFR Part 15, Subpart B: 1999 Class A	✓	✓	✓		
U. S.	Telecom	TIA/EIA-IS968-A		✓	✓		

Type of Equipment: Information Technology
Manufacturer: PIKA Technologies Inc.
Address: 535 Legget Drive, Suite 400
 Ottawa, Ontario, Canada
 K2K 3B8
Telephone No: +1 (613) 591-1555
Fax No: +1 (613) 591-9295

I, the undersigned, hereby declare that the equipment specified above conforms to the above listed Directive(s) and Standard(s).

Signature: 
Full Name: Kieran O'Dwyer
Position: Quality Manager
Date: April 9th, 2009

PIKA Technologies Inc. Warranty Statement

PIKA Technologies warrants that its products are free of defect in material and workmanship and conform to PIKA Technologies' technical specifications and the IPC A-610 industry recognized acceptability standard for electronic assemblies, description or offer under proper use, operation, maintenance and service.

PIKA Technologies is not liable for damages caused by improper handling or improper use of the card, nor for any damage to the product incurred during shipping. Lightning strikes or physical changes made to the card by the customer (unless written permission to alter the card was previously obtained from PIKA Technologies) render the warranty null and void.

PIKA Technologies will repair or replace the warranted product, if a defect appears within the specified warranty period [*refer to Chart 1*], and the product is shipped, carriage paid and any applicable brokerage, duties and/or taxes paid, to PIKA Technologies to the designated repair location.

PIKA Product	Warranty Period
PIKA Warp and Accessories	12 months

Chart 1 – PIKA Product Warranty Period

Note: Warranty period takes effect on the date of shipment of the PIKA card from PIKA Technologies' office.

The customer is responsible for the cost of shipping the card to PIKA Technologies for repair, and must attach an approved Return Materials Authorization (RMA) Number to the outside of the package. Return shipment of repairable card will be paid by PIKA Technologies for an in-warranty product. Return Shipment, brokerage charges, duties and taxes for an out-of-warranty repairable card, or an in-warranty no fault found card, will be charged to the customer.

The warranty period on repairs is 90 days from the shipment date of the repaired card to the customer or the remaining warranty period, whichever is longer.

For detailed information on our repair policy, visit us on the web at <http://www.pikatechnologies.com/support>

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